



Futian Same-day

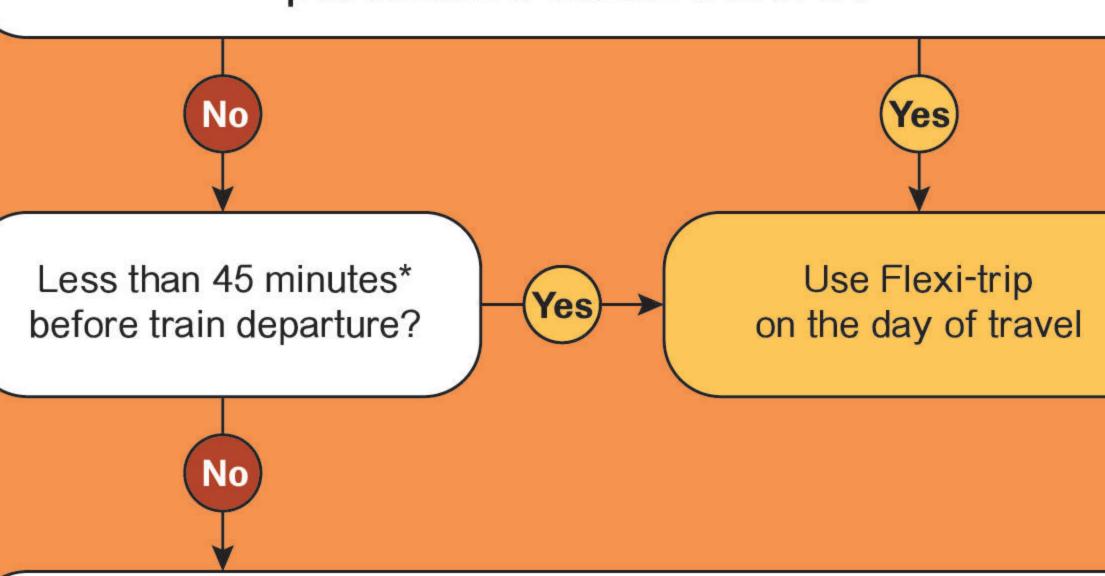
Flexi-trip Arrangement

Introduction

- 1 Applicable for passengers travelling between West Kowloon Station and Futian Station who wish to make changes to their train trip on the day of travel
- Allow to change your train trip up to 3 times on the day of travel
- Must be processed no later than 1 hour after train departs
- Select new departures from the 38 direct trains running between West Kowloon and Futian (excluding trains with Futian as an intermediate stop)
- A ticket with the same Class of Travel as the original ticket will be arranged

When to use Flexi-trip

Any changes made to the originally purchased ticket before?



additional changes via Flexi-trip Arrangement on the day of travel)

Make the change using General Ticket Alteration (Thereafter,

Flexi-trip Seat Arrangement

* Cut-off time for General Ticket Alteration: 45 minutes before train departure from Hong Kong or

If the second class seats are fully booked,

30 minutes before train departure from Mainland

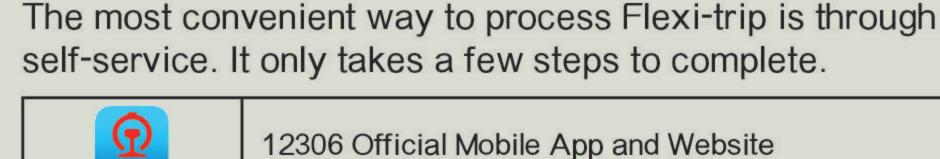
for Second Class

standing during the journey.
These tickets are available before train departure

Non-reserved Seat Tickets are available in

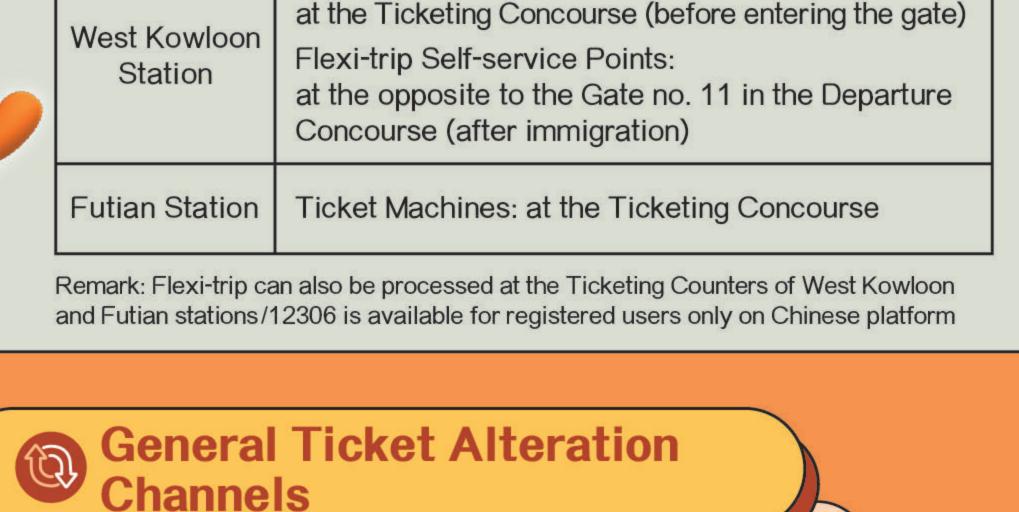
selected compartments, which may require

Recommended ways to change



Ticket Machines:

ticket through Flexi-trip

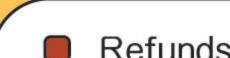


12306 Official Mobile App and WebsiteWest Kowloon Station:

Ticketing Counters on Level B1

- Ticketing Counters in Mainland stations

Designated ticket agents



Note

 Refunds are not available for tickets that have been changed through Flexi-trip Arrangement or General Ticket Alteration



Flexi-trip



Ticket Alteration