## High Speed Rail E-tickets

# Buy at Ease



Ticketing system links up ticket information with your travel document. Simply pass through the gates just with your travel document. It is eco-friendly and time-saving.



#### E-tickets

# Ticketing Channels

- 1 China Railway 12306 Website and Mobile App
- 3 Ticket Counters in stations
- 2 Designated Ticket Agents
- 4 Ticketing Machines in stations

#### 12306

# Steps of Ticket Purchase











# Account registration

- Hong Kong residents can register with Home Return Permit
- Fill in the name in Simplified Chinese

#### Passenger list

Provide a mobile phone no. with SMS service (accept Mainland, Hong Kong, Macao and Taiwan no.)

# Train selection

A maximum of 5 round-trip tickets for each purchase

## Seat selection

#### **Payment**



Other Mainland designated payment methods

## High Speed Rail E-tickets



#### Travel Process with E-tickets

#### Level B1

Real-name checking at the gates

Use a valid travel document passing through the Self-service Gate or Staff Assistance Counter

Security checks

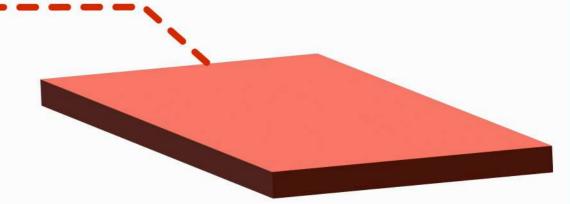
Verify nucleic acid test result here

#### Level B3

- 3 Customs, immigration and quarantine
  - Show Mainland health declaration here
  - Use travel document to enter the boarding gate after completion of clearance process

#### Level B4

4 Boarding train



\* Boarding procedures normally takes around 30 minutes. Due to additional requirement for nucleic acid test result verification and Mainland health declaration, please allow extra time for the procedures. \*

### Have a happy journey!

For assistance, please call Service Hotline at (852) 2120 0888.

